

## **Outpatient approach to patients with respiratory viral syndrome (ruling out COVID-19 in patients without admission criteria)**

### **For Clinicians:**

1. Only screen patients presenting with symptoms consistent with acute infection (i.e., fever, cough, shortness of breath) for current COVID-19 Person Under Investigation (PUI) criteria (see attached). Most up-to-date criteria can be found at the City of San Antonio Metropolitan Health District (SAMHD) at [www.sanantonio.gov/Health](http://www.sanantonio.gov/Health) or CDC at [www.cdc.gov/coronavirus/2019-nCoV](http://www.cdc.gov/coronavirus/2019-nCoV)
2. Screen patients for other viral infections (e.g., influenza) and other common causes of respiratory infection (e.g., bacterial pneumonia)
3. If patient is under high suspicion and meets criteria for possible COVID-19 infection, place in surgical mask, isolate and send to ER—contact ER ahead of time so they are prepared to receive patient.

### **For Patients:**

Patients can receive further information at the SAMHD dedicated COVID-19 call center - 210-207-5779. Patient information is available at SAMHD and CDC ([www.cdc.gov/coronavirus/2019-nCoV/about](http://www.cdc.gov/coronavirus/2019-nCoV/about)), including education sheets on basic facts (<https://www.cdc.gov/coronavirus/2019-ncov/downloads/2019-ncov-factsheet.pdf>) and what to do if infected or suspected to be infected with COVID-19 (<https://www.cdc.gov/coronavirus/2019-ncov/downloads/sick-with-2019-nCoV-factsheet.pdf>)